



**CONFLICT
MANAGEMENT
CONSULTING**

Research, M&E and Technical Assistance

DURING COVID-19

The need for timely data, monitoring & evaluation and research doesn't stop because of COVID-19. The pandemic is undermining livelihoods, exacerbating tensions and disproportionately affecting the most vulnerable in areas of humanitarian, peacebuilding, and development interventions. Populations in conflict-affected areas have lesser access to health care; women and girls are left without pre- and post-natal care; returnees, migrants and ethnic minorities are at risk of being stigmatized, threatening social cohesion.

“For CMC, working in difficult terrains is not new. Flexible research, M&E and technical assistance in challenging contexts is what we do “

With our local networks and partners, on-the-ground presence and global experience, we find creative solutions to yielding the insights necessary for designing, implementing and improving effective responses in the time of COVID-19. Using zero-movement methodologies, we continue to support organisations like the UN, the EU, USAID and other bilateral donors, providing analysis and data helping them sustain their work.

Our **methods** include:

- » Web-based focus groups
- » Interviews through phone and phone chains
- » Online surveys and ethnographies
- » Web scraping of social media, databases and monitors
- » WhatsApp and Viber groups
- » Video and photo documentation
- » Setting up online discussion platforms
- » Tracking how people use online systems like search engines
- » Using satellite imagery



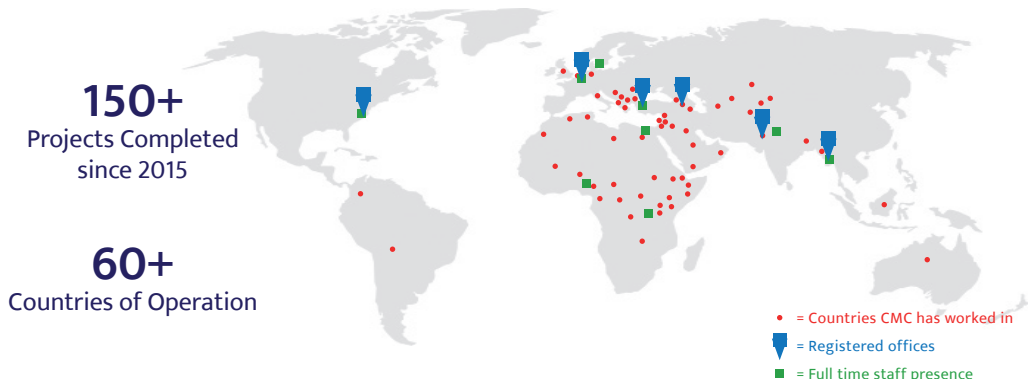
Abidjan | Amman | Abuja | Belgrade | Brussels | Cairo | Islamabad | Istanbul | Munich | Yangon | Washington DC

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Where We Work



Our team has served clients across the Middle East, Europe, Africa, Asia and Latin America and the Caribbean



What we can do to support COVID-19 responses and to support ongoing work

Conflict analysis and vulnerability assessments, including social conflict projections from COVID-19 and scenario-based planning

Rapid perception surveys about COVID-19 and related issues, e.g. how the crisis exacerbates pre-existing social problems or conflicts

Traditional **project evaluations**, using remote data collection techniques that eliminate in-person interactions

Design of **M&E systems**, including logframes, indicators and tools to monitor progress

Online **trainings** and **facilitation** of online workshops

Online trainings for data collectors and enumerators in remote data collection techniques

Tracking COVID-19 measures and their impacts on countries and populations, e.g. through changes in legislation, perceptions, increases in xenophobia and racism

Crisis communication advice, helping organisations and projects to develop and implement conflict-sensitive communication strategies and messaging

Social media analysis, monitoring information and disinformation circulating among populations

Conflict Management Consulting (CMC) provides advisory, monitoring, evaluation and research services to international organizations, governments and civil society. We operate in institutionally and economically fragile, conflict and post-conflict environments, supporting humanitarian, development, and peacebuilding interventions. We provide high-quality and often niche expertise with a combination of international and local knowledge. We have a decentralized structure, staff presence on four continents and have worked in 60+ countries.